

Are you ready for a template?

To be able to template correctly please ensure that you or your kitchen fitter are on site to answer any questions we may have. If you will not be available on the day please arrange for a responsible person to be on site that is able to make decisions on the day regarding your kitchen worktops.

Kitchen:

- All existing worktops must be removed (if we have priced for this option please ignore as we will have arranged removal with you).
- Sinks, hobs and taps must be removed.
- All base units must be fixed to the walls in their final position and must be level.
- All end panels must be fixed in their final position.
- Please do not move any units once the template has been done.
- Any wall plastering needs to be done before templating (as the tops may not fit when we come back to install).

Sinks & taps:

- Under-mounted sinks must be supported in the base unit on a framework/cradle before templating.
- The top of the sink must be 3mm lower than the top of the carcass & not sealed in position. (Please call us if you have any questions about mounting an undermount sink).
- Belfast sinks must be fixed in their final position before templating.
- Sit on sinks must be available on site at the time of template.
- If you are having a recessed drainer or drainer grooves, please confirm which side you are having these before we template.
- Taps should be available at the time of template. If this is not possible the required hole diameter must be provided.

Hobs/Cookers:

- Hobs should be available on site at the time of template.
- Free standing ovens, range, AGA/Rayburn cookers must be level and placed in their final position.

Window Sills:

- If you are having a window sill installed, your old window sill must be removed before templating.
- The window sill area must be a sound surface to enable us to install it.

Upstands/Splash-backs:

- If you are having splash-backs please ensure that your sockets are removed from the wall prior to template.
- Any boxing in of pipes etc will need to be done prior to templating so that the upstands can be measured and fitted accurately.

IMPORTANT NOTES:

*** Unless agreed on your estimate - Gas, electrical or plumbing works will not be completed by Hatherley Worktops LTD.**

*** If you wish to cancel or reschedule a template please give us at least 48 hours' notice.**

***Please be advised that if we arrive on site for a template or installation appointment and we find that you are not ready, you will be charged as noted below.**

FAILED TEMPLATE VISIT: £150.00 + VAT

FAILED INSTALLATION VISIT: £250.00 + VAT